

**James, Tammy**

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**From:** Shadler, Sheila  
**Sent:** Wednesday, February 26, 2014 2:52 PM  
**To:** James, Tammy  
**Subject:** FW: Incident INC000000960384 has been assigned to your group 'Region 8 Facilities'.  
Priority: Low. Description: Men's restroom on 5th fl, center toilet is clogged

-----Original Message-----

**From:** EPA Call Center [<mailto:epacallcenter@epa.gov>]  
**Sent:** Friday, February 21, 2014 2:56 PM  
**To:** Shadler, Sheila  
**Subject:** Incident INC000000960384 has been assigned to your group 'Region 8 Facilities'.  
**Priority:** Low. Description: Men's restroom on 5th fl, center toilet is clogged

Incident INC000000960384 has been assigned to your group 'Region 8 Facilities'.  
Service Type: User Service Restoration  
Requester's Name: (b)(6)  
Requester's Phone: (b)(6)  
Priority: Low  
Summary: Men's restroom on 5th fl, center toilet is clogged

To view the case ticket, login to the Incident Management Console at  
<https://epacallcenter.com>